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**Date:** 29/09/04

**Ref:** 157/MKT/E/47

**SUBJECT** Best 2000 – Incubator Module –  
Heater Foil - Preventive action

Dear Distributor,

Attached to this letter you will find a technical bulletin for incubator modules. The suspected units are from serial number 1IMA2419 to 1IMA2765.

For those Incubator Modules affected by this bulletin, which exhibit the conditions, Biokit will provide Free of Charge parts in order to upgrade instruments locally.

The part number required is:

**3410-0608 Heater Foil, Plate, IM DSX 24500740**

Contact our Technical Service Department to proceed with the preventive action.

Technical Service  
Sales & Marketing Department  
BIOKIT S.A.



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**PRIORITY: MEDIUM**

<b>TECHNICAL BULLETIN</b>
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<b>Product:</b>	DSX Incubator Module
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<b>Version:</b>	Suspected Units 11MA2419 through 11MA2765
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<b>Issue:</b>	<p>The Cable Relief Plates (22000930), if installed with the rough or sharp-edge side facing the plate heater foil (24500740), can possibly short out the foil. Possible errors, which are captured in the Revelation software, include:</p> <ol style="list-style-type: none"> <li>1) Heater does not heat up.</li> <li>2) Heater over heating.</li> <li>3) Self-Test failure, which disables the module.</li> <li>4) In some conditions there may be a capacitor that pops or the pcb cable may melt, which will give out a slight ‘burnt’ odor.</li> </ol> <p><i>Note:</i> Neither of these conditions affects safety requirements EN61010.</p>
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<b>Resolution:</b>	For those Incubator Modules affected by this bulletin, which exhibit the conditions above, Dynex will provide FOC parts for those that wish to make their own repairs or you may return the IM and we will repair the module at no charge.
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<b>Additional Information and Implementation:</b>	
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Distribution:  
 Biokit/Launch DSX Support  
 Dynex DSX Suuport

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