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**SUBJECT** **Best 2000 – New Tips –  
Hardware and Firmware  
modification**

New sample and reagent tips have been designed to improve instrument performance and customer's satisfaction.

These new sample and reagent tips can be used at any Best 2000 by applying:

1- Flash Upgrade Procedure using preconfigured Flash Updater Program.

New Pipette module firmware update into version 1.01a using Flash software version 1.20b. Attached to this letter you will find software and instructions to update the firmware version.

2- Instructions for replacing the Reagent Rack.

Replacing reagent rack and funnel tip for those units' serial numbers 1DXA0338 and below. Contact Biokit's Technical Service indicating Best 2000 serial number to update reagent rack and funnel tip to the current parts. Attached to this letter you will find instructions for replacing these parts.

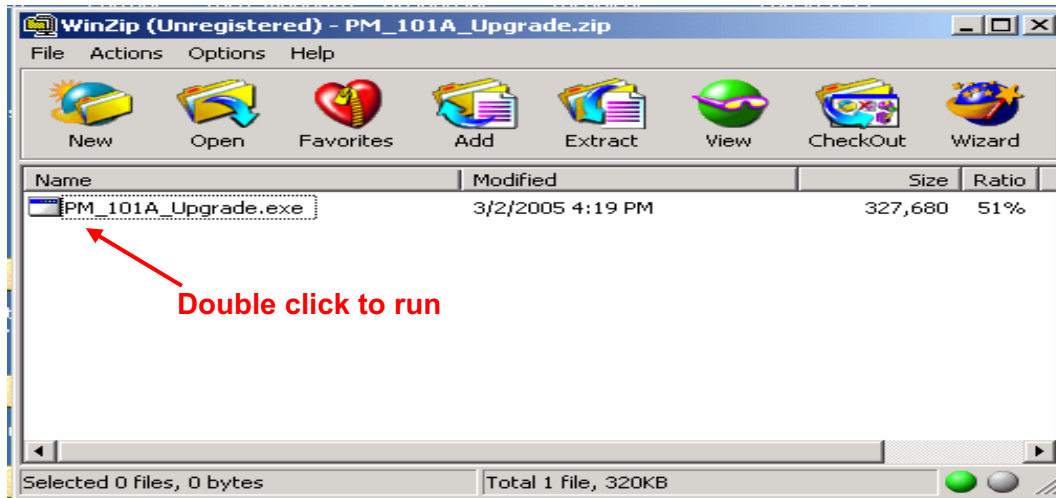
We extremely recommend reading carefully the complete letter before proceeding.

Do not hesitate to contact Biokit's Technical Service if you need further details.

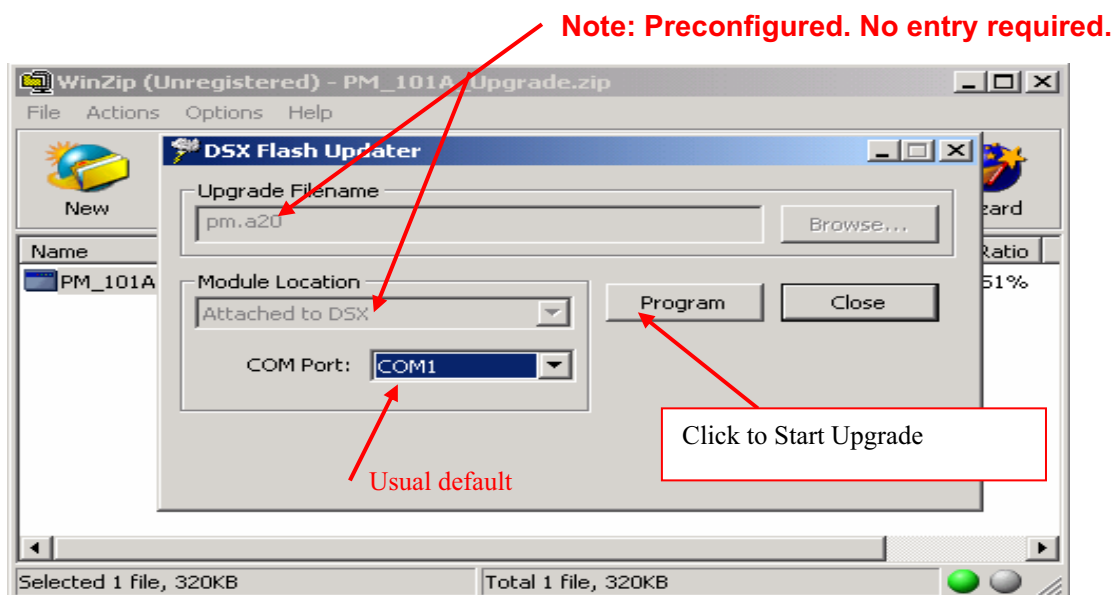


# 1- Flash Upgrade Procedure using preconfigured Flash Updater Program.

Double click on the **PM\_101A\_Upgrade** zip file icon. With Winzip, the window displayed here will open.



Double clicking on the icon in the Winzip window will run the Flash program and open the DSX Flash Updater window shown below.



Click on [Program] to start the update procedure. The program will automatically map the modules attached to the DSX.

A small box will open with a pull-down menu for selection of the module you wish to update. Select Pipette Module and the update will proceed. It may take a few minutes. A bar will appear to show progress as the update proceeds.

Nothing further is required. The next time Revelation is started with the DSX attached, the self test report will show the updated module version number.

## **2- Instructions for replacing the Reagent Rack.**

Locate the tan reagent rack and metal funnel on the DSX workspace (Figure 1).  
Remove the rack and funnel.  
Replace with the current black reagent rack with white funnel (Figure 2).

*NOTE: Once installed on the workspace, make sure the tip funnel is fully seated into the reagent rack. Failure to do so could interfere with the drawer module as it ejects.*

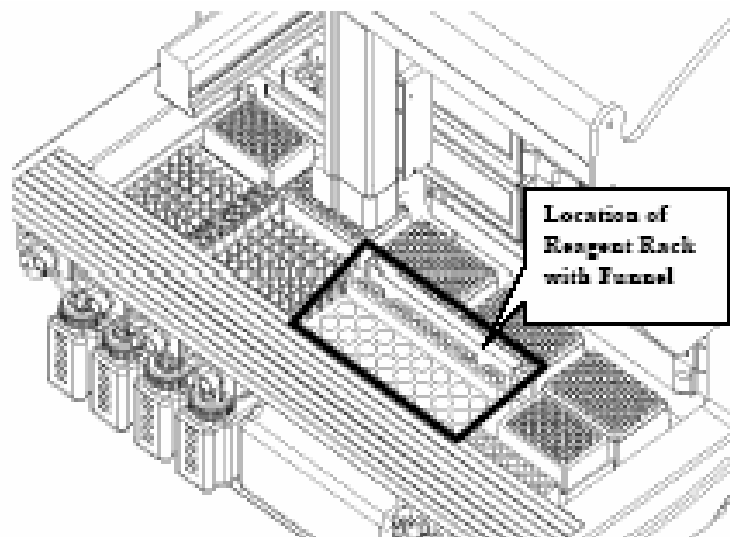


Figure 1 – the reagent rack on the workspace.



Figure 2 – current reagent rack with funnel.