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Ref: 215/MKT/E/69

SUBJECT

**Best 2000 – Sample
Identification Module – Code
128- Final solution**



19/01/05 Ref: 172/MKT/E/54. BULLETIN UPDATE

A problem was found while reading ISBT Code 128 barcodes. The scanners read some individual letters or numbers incorrectly. After some investigation, the manufacturer has found that this issue with the scanners could affect all Code 128 barcodes.

Upon further investigation it was found that there was a combination of issues that caused only ISBT Code 128 barcodes to be misread. The laser focal point and the firmware are the two main changes made to the hardware. These, in addition to high-density barcodes, were the main causes of the issue.

If customers using the ISBT 128 barcodes are experiencing problems with modules below serial number 1SMF1581, then the module should be exchanged.

Please inform Biokit's Technical Service, quoting the serial number, of any modules that are experiencing this problem so the module can be exchanged.

Do not hesitate to contact us should you need any further details.